

**Koss Endowment Fund (Koss Scholarship)  
Education Call Center  
Q&A Script**

**Issue:** To notify callers how the Koss Scholarship affects their Survivors' and Dependents' Educational Assistance (DEA) education benefit payments, also known as Chapter 35.

**Background:** Mr. Ronald W. Koss, a Vietnam War Veteran, bequeath a generous sum of money to the Department of Veterans Affairs to establish an educational scholarship for the children of Veterans – this became known as The Ronald William Koss Endowment Fund or the Koss Scholarship. Because of his generosity, VA has gifted the Koss Scholarship to recipients of Chapter 35 education benefits.

**Purpose:** This script shall be used to answer questions received regarding the Koss Scholarship.

**Q: What does it mean to be selected to be a recipient of the Koss Scholarship?**

A: As a child of a Veteran, students enrolled and attending a program of education during the month of (March/April) of 2017 were selected to receive a portion of their Dependents' Educational Assistance Program (Chapter 35) benefits payment courtesy of the Ronald W. Koss Scholarship fund.

**Q: Does this mean I will get an additional payment?**

A: No. You will not receive any additional payments. You will receive the previously determined amount of education benefit payments indicated in your award letter. However, a part of the funding for the payments was made utilizing the funds from the Koss Scholarship donation.

**Q: How was I selected to receive the Koss Scholarship?**

A: The VA identified beneficiaries of Chapter 35, with continuous enrollment through the Spring 2017 term, as viable recipients of the Koss Scholarship.

**Q: How was the amount I received determined?**

A: The total amount of the endowment was divided by the number of VA identified recipients. Therefore, all recipients of the Koss Scholarship received the same amount of the endowment funds.

**Q: Will this affect my entitlements charged?**

A: Your educational entitlement remains the same.

- You will not receive extra money or payments from VA
- You will not earn any additional entitlement under your VA education benefits
- Your entitlement charge remains the same

**Q: Can the scholarship disbursement be redeemed for cash?**

A: No. The scholarship cannot be redeemed for cash.

**Q: Will I receive additional scholarship funding.**

A: No. The Koss Scholarship is a one-time only disbursement of funds.

**Q: Do I need to do anything additional to receive the scholarship funding.**

A: No. The funds for the scholarship have been paid automatically to identified recipients.